

User guide for using smart identity card reader under different browsers

1. [Microsoft Internet Explorer 11](#)
2. [Mozilla Firefox](#)
3. [Google Chrome](#)
4. [Microsoft Edge](#)
5. [Apple Safari](#)

1. Microsoft Internet Explorer 11

1. Choose the HKIC symbol, and click <Read Card and Search> after a smart HKIC is inserted into smart identity card reader with **chip facing up**.

The screenshot shows the 'Health System (Subsidies)' website interface. At the top, there is a logo for 'Health System (Subsidies)' and '醫健通 ehealth'. Below the logo, there are navigation buttons for 'Home', 'Inbox', and 'Logout'. The main content area is titled 'Search eHealth (Subsidies) Account' and shows the user's practice as 'HUEN YI SANG Clinic (1)' and the scheme as 'Health Care Voucher Scheme'. There are radio buttons for 'Document Type' with options like 'Hong Kong Identity Card', 'Hong Kong Birth Certificate (Established)', 'Non-Hong Kong Travel Documents', 'Certificate of Exemption', 'Hong Kong Re-entry Permit', 'Certificate issued by the Births and Deaths Registry for adopted children', 'Document of Identity', and 'Permit to Remain in HKSAR (ID 235B)'. Below this, there is a section 'Please input information OR read Smart ID Card to search eHealth (Subsidies) Account' with a 'Help' button and 'Tips on reading Smart ID' link. There are three radio buttons for 'HKIC Symbol' (A, C, R, or U). The 'Read New Form of Smart ID' option is selected, and the 'Read Card and Search' button is highlighted with a red box. The 'Manual Input' option is also visible with input fields for 'HKIC No.' and 'Date of Birth'. The 'Read Old Form of Smart ID' and 'Read New Form of Smart ID' options show sample Smart ID cards with fields for 'HKIC Symbol', 'Date of Birth', and 'HKIC No.'.

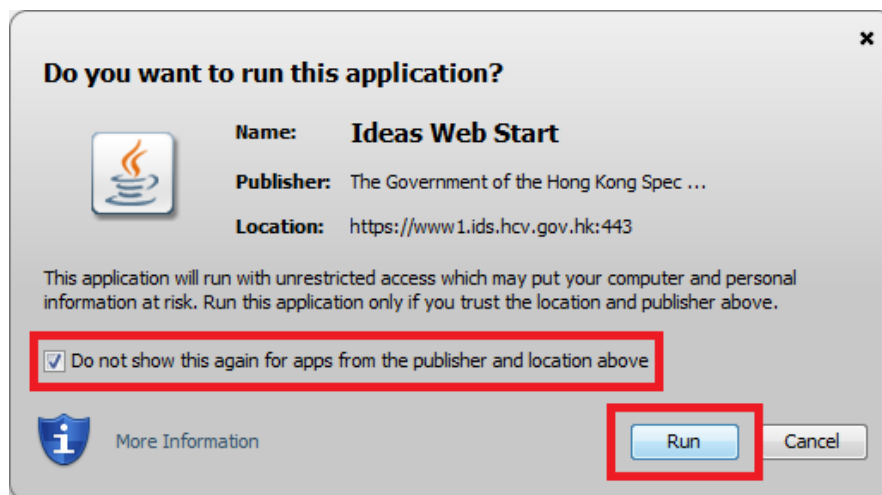
2. Click <Open>.

The screenshot shows a loading screen with a yellow background and the text 'Loading.....'. Below the loading screen is a file dialog box with the text 'Do you want to open or save SmartIDCardReader_04Jan2019_041803pm.jnlp (980 bytes) from www.1.ids.hcv.gov.hk?'. The 'Open' button is highlighted with a red box.

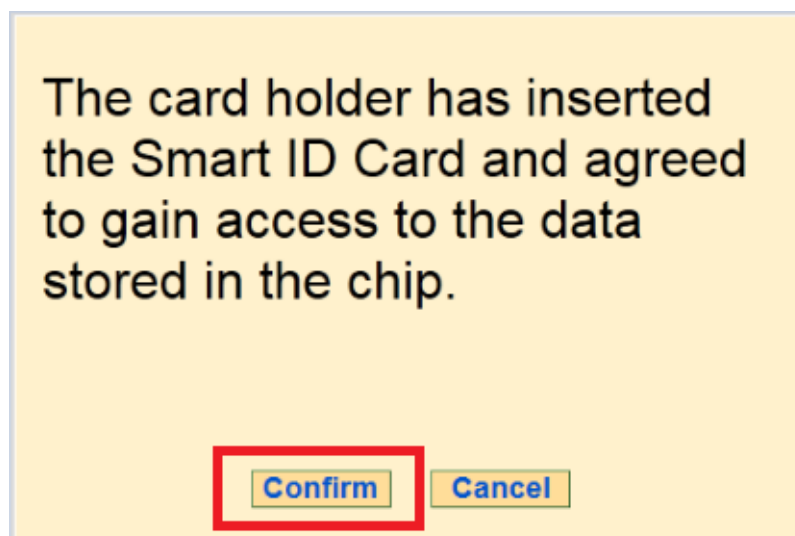
3. Wait until the splash screen dismisses (shown in first time only).



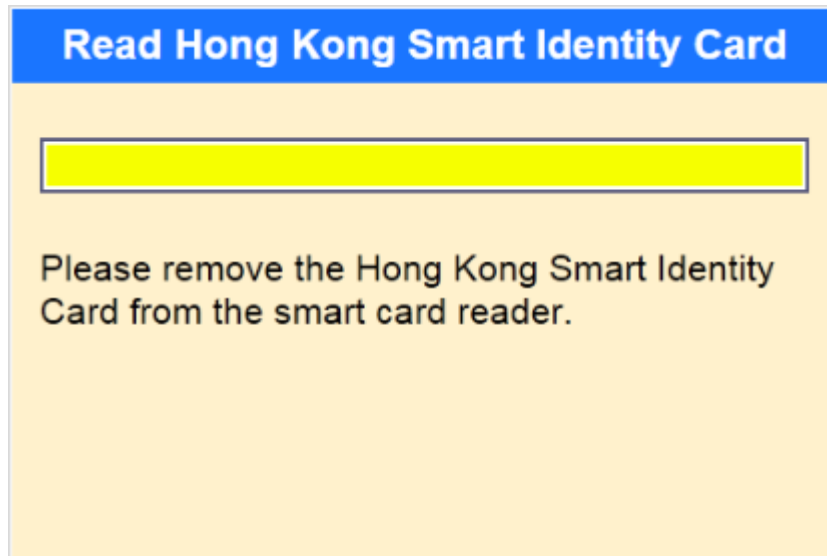
4. Check the “Do not show this again for apps from the publisher and location above” box and click <Run> (shown in first time only).



5. Click <Confirm>.



6. Remove the smart HKIC from smart identity card reader.



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2. Mozilla Firefox

1. Choose the HKIC symbol, and click <Read Card and Search> after a smart HKIC is inserted into smart identity card reader with **chip facing up**

The screenshot shows the 'Search eHealth (Subsidies) Account' page. At the top, there's a navigation bar with 'Home', 'Inbox', and 'Logout'. Below that, a 'Claim' section shows the user's practice as 'HUEN YI SANG Clinic (1)' and the scheme as 'Health Care Voucher Scheme'. A 'Document Type' section lists various options, with 'Hong Kong Identity Card' selected. Below this, a prompt asks to 'Please input information OR read Smart ID Card to search eHealth (Subsidies) Account'. A dropdown menu for 'HKIC Symbol' is highlighted with a red box. Three options are available: 'Manual Input', 'Read Old Form of Smart ID', and 'Read New Form of Smart ID'. Each option shows a sample card with fields for 'HKIC Symbol', 'Date of Birth', and 'HKIC No.'. The 'Read Card and Search' buttons for the 'Read Old Form' and 'Read New Form' options are highlighted with red boxes. A 'Manual Input' section on the left has fields for 'HKIC No.' and 'Date of Birth'.

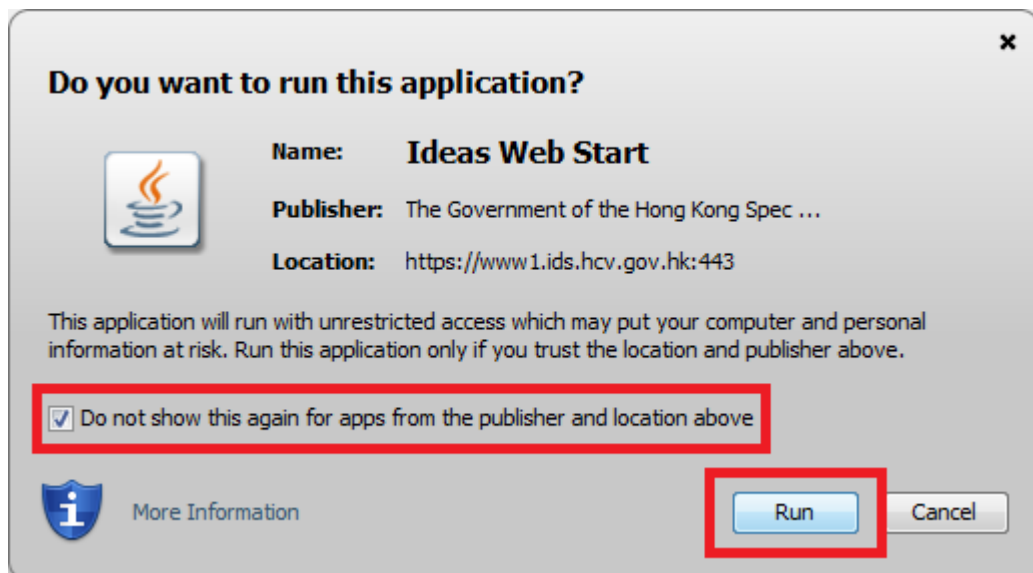
2. Select <Open with Java™ Web Launcher (default)> and click <Open>.

The screenshot shows a Windows file dialog box titled 'Opening SmartIDCardReader_04Jan2019_042616pm.jnlp'. The dialog contains the following text: 'You have chosen to open: SmartIDCardReader_04Jan2019_042616pm.jnlp which is: JNLP File (980 bytes) from: https://www1.ids.hcv.gov.hk'. Below this, it asks 'What should Firefox do with this file?'. There are three radio button options: 'Open with Java(TM) Web Launcher (default)', 'Save File', and 'Do this automatically for files like this from now on.'. The 'Open with Java(TM) Web Launcher (default)' option is selected and highlighted with a red box. At the bottom, there are 'OK' and 'Cancel' buttons, with the 'OK' button highlighted by a red box.

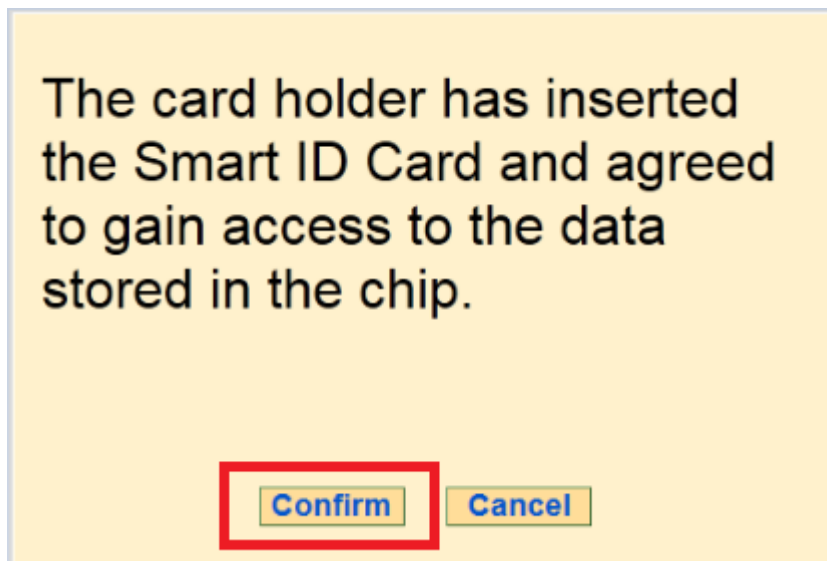
3. Wait until the splash screen dismisses (shown in first time only).



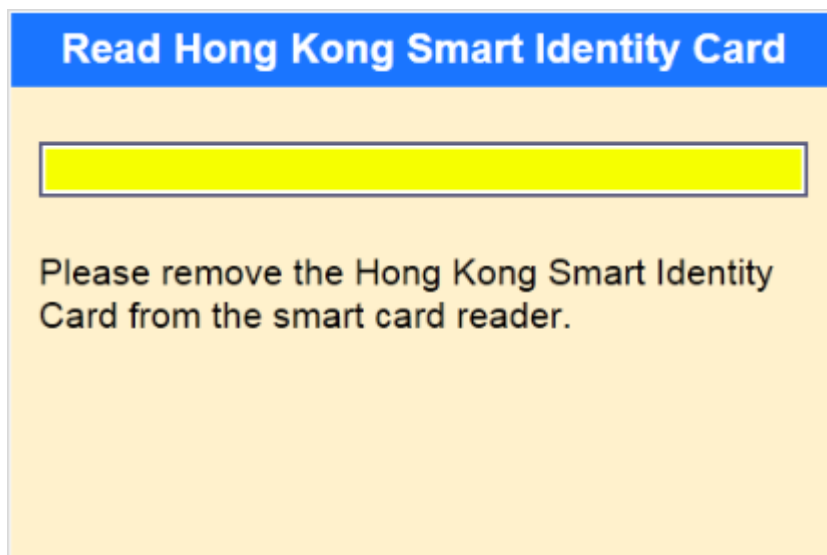
4. Check the “Do not show this again for apps from the publisher and location above” box and click <Run> (shown in first time only).



5. Click <Confirm>.



6. Remove the smart HKIC from smart identity card reader.



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3. Google Chrome

1. Choose the HKIC symbol, and click <Read Card and Search> after a smart HKIC is inserted into smart identity card reader with **chip facing up**.

Health System (Subsidies)

HUEN, YI SANG

Home Inbox Logout

English 醫健通 ehealth

18/02/2019 10:52:11

醫療券 Health Care Voucher

Claim

>>>1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Claim

Search eHealth (Subsidies) Account

Practice HUEN YI SANG Clinic (1)

Scheme Health Care Voucher Scheme

Document Type

Hong Kong Identity Card

Certificate of Exemption

Document of Identity

Hong Kong Birth Certificate (Established)

Hong Kong Re-entry Permit

Permit to Remain in HKSAR (ID 235B)

Non-Hong Kong Travel Documents

Certificate issued by the Births and Deaths Registry for adopted children

Please input information OR read Smart ID Card to search eHealth (Subsidies) Account

Help Tips on reading Smart ID

HKIC Symbol A C R U

Manual Input

HKIC No.

Date of Birth

Search

Read Old Form of Smart ID (Chip facing up)

Read New Form of Smart ID (Chip facing up)

Read Card and Search

Read Card and Search

Privacy Policy | Important Notices | System Maintenance

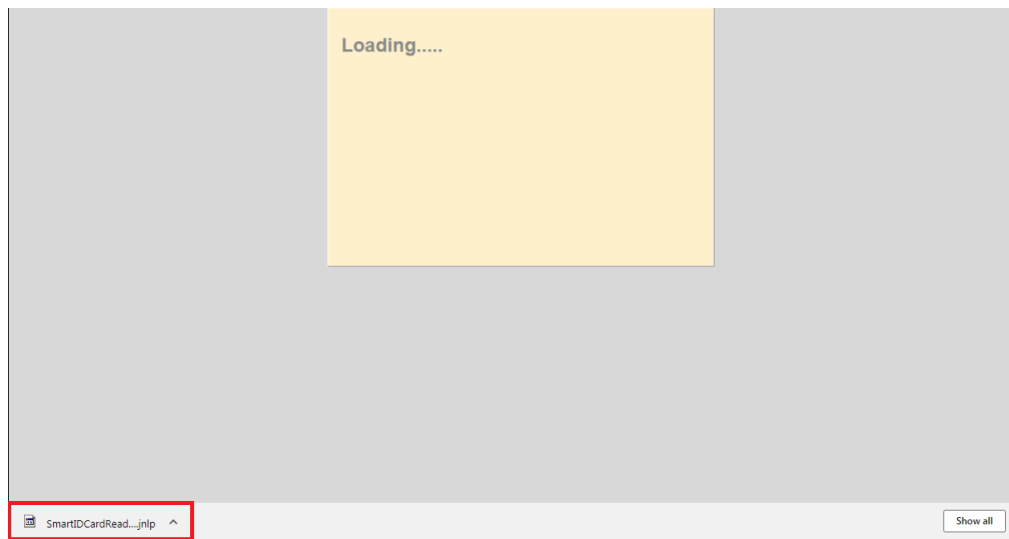
2. Click <Keep>.

Loading.....

This type of file can harm your computer. Do you want to keep SmartIDCardRead...jnlp anyway?

Keep Discard Show all

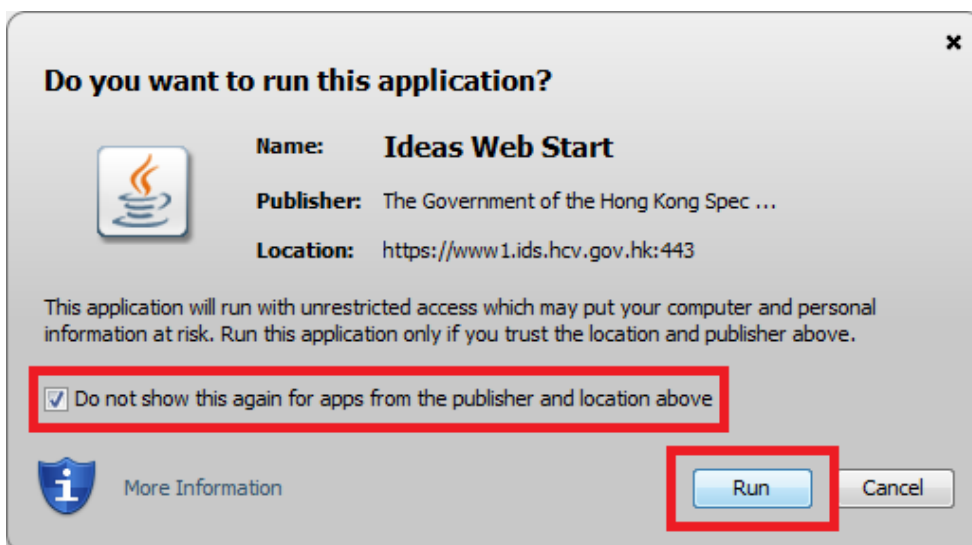
3. Click the JNLP file.



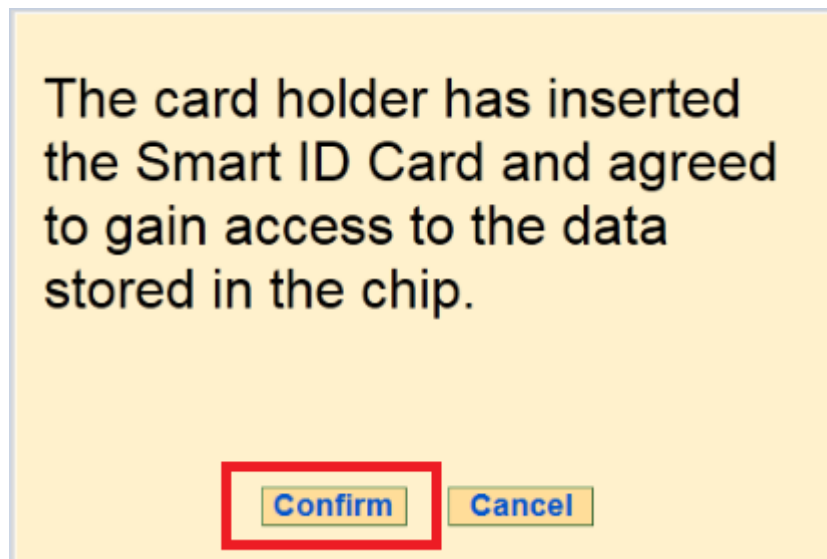
4. Wait until the splash screen dismisses (shown in first time only).



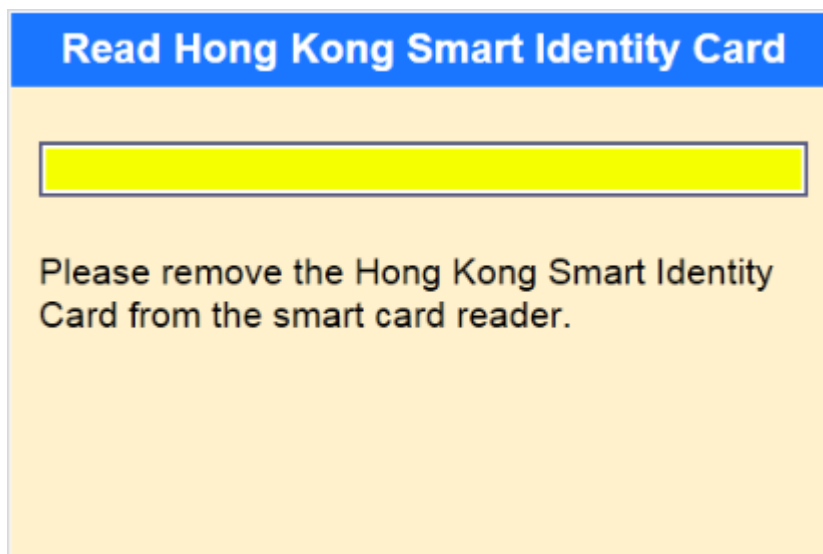
5. Check the “Do not show this again for apps from the publisher and location above” box and click <Run> (shown in first time only).



6. Click <Confirm>.



7. Remove the smart HKIC from smart identity card reader.



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4. Microsoft Edge

1. Choose the HKIC symbol, and click <Read Card and Search> after a smart HKIC is inserted into smart identity card reader with **chip facing up**.

eHealth System (Subsidies)

HUEN, YI SANG
Home | Inbox | Logout

18/02/2019 10:52:11

醫健通 ehealth
香港特別行政區政府 HKSAR GOVT

醫療券
Health Care Voucher

Claim

>>>1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Claim

Search eHealth (Subsidies) Account

Practice: HUEN YI SANG Clinic (1)
Scheme: Health Care Voucher Scheme

Document Type

- Hong Kong Identity Card
- Hong Kong Birth Certificate (Established)
- Non-Hong Kong Travel Documents
- Certificate of Exemption
- Hong Kong Re-entry Permit
- Certificate issued by the Births and Deaths Registry for adopted children
- Document of Identity
- Permit to Remain in HKSAR (ID 235B)

Please input information OR read Smart ID Card to search eHealth (Subsidies) Account

HKIC Symbol A C R U

Manual Input

HKIC No.
Date of Birth

Search

Read Old Form of Smart ID (Chip facing up)

Read New Form of Smart ID (Chip facing up)

Read Card and Search

Read Card and Search

2. Click <Open>.

Loading.....

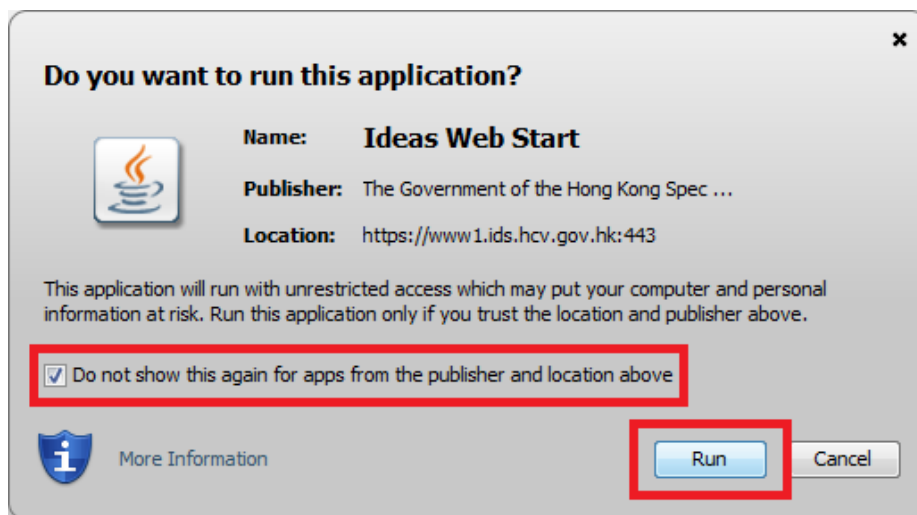
What do you want to do with
SmartIDCardReader_31Jan2019_030044pm.jnlp (980 bytes)?
From: www1.ids.hcv.gov.hk

Open Save ^ Cancel X

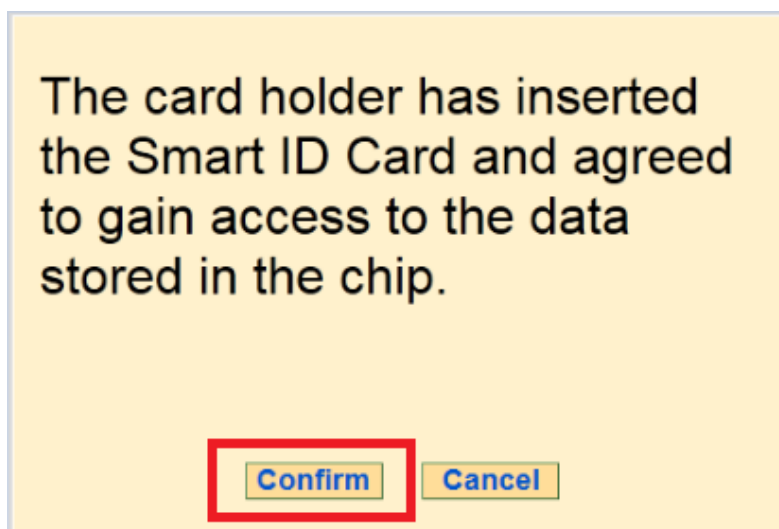
3. Wait until the splash screen dismisses (shown in first time only).



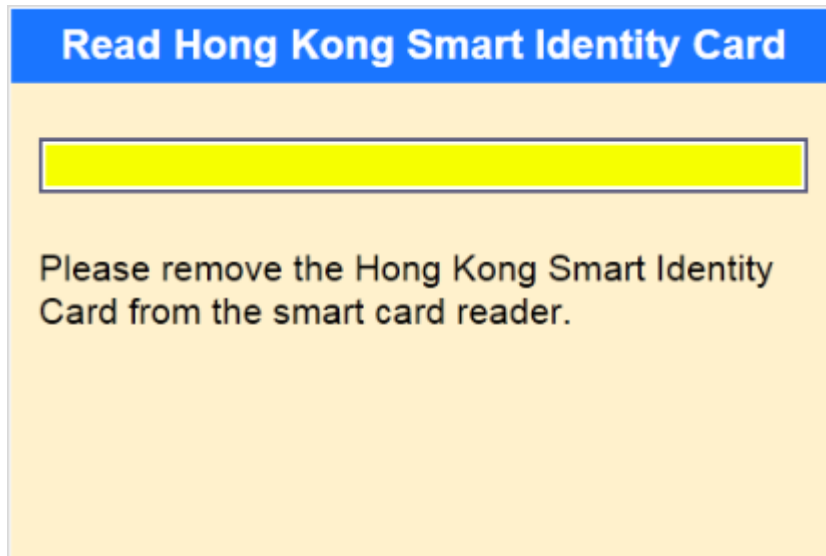
4. Check the “Do not show this again for apps from the publisher and location above” box and click <Run> (shown in first time only).



5. Click <Confirm>.



6. Remove the smart HKIC from smart identity card reader.



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5. Apple Safari

1. Choose the HKIC symbol, and click <Read Card and Search> after a smart HKIC is inserted into smart identity card reader with **chip facing up**.

eHealth System (Subsidies)
HUEN, YI SANG
Home Inbox Logout

18/02/2019 10:52:11

Claim
>>>1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Claim

Search eHealth (Subsidies) Account
Practice: HUEN YI SANG Clinic (1)
Scheme: Health Care Voucher Scheme

Document Type

- Hong Kong Identity Card
- Hong Kong Birth Certificate (Established)
- Non-Hong Kong Travel Documents
- Certificate of Exemption
- Hong Kong Re-entry Permit
- Certificate issued by the Births and Deaths Registry for adopted children
- Document of Identity
- Permit to Remain in HKSAR (ID 235B)

Please input information OR read Smart ID Card to search eHealth (Subsidies) Account

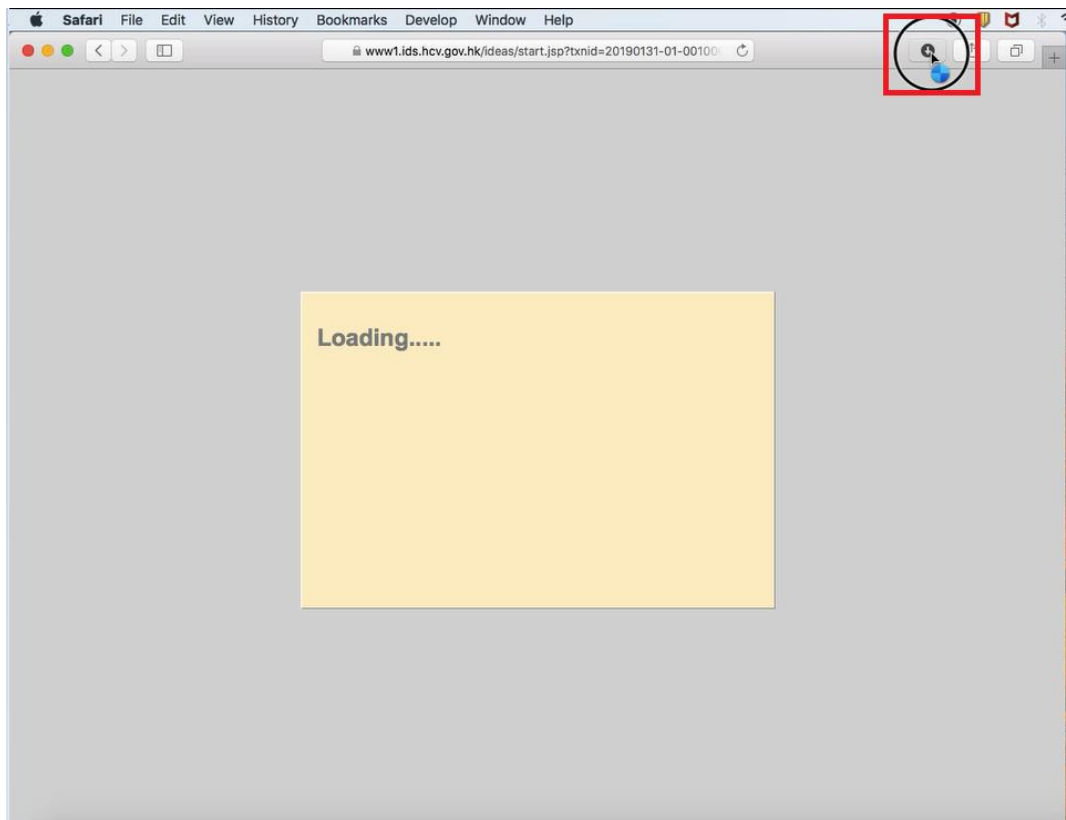
HKIC Symbol (selected) ○ A ○ C ○ R ○ U

Manual Input
HKIC No. []
Date of Birth []
Search

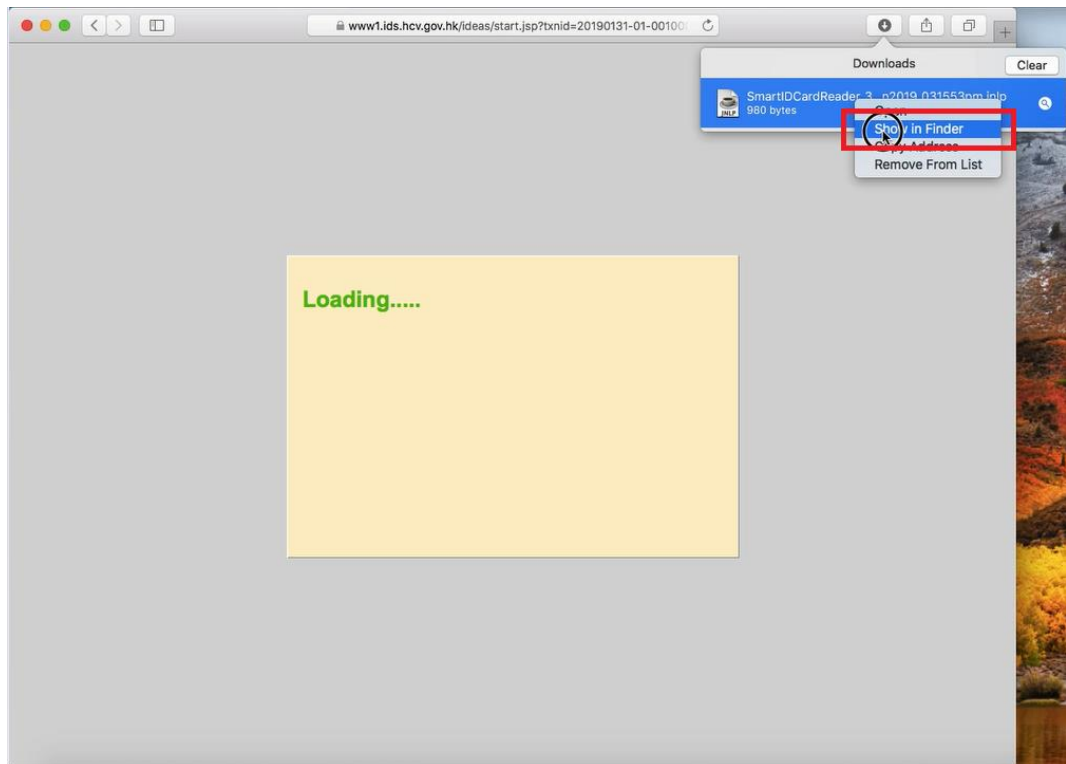
Read Old Form of Smart ID (Chip facing up)
LEE, Chi Nan
Date of Birth: 2621 2535 5174
Date of Issue: 01-01-1968
HKIC No.: C668668 (E)
Read Card and Search

Read New Form of Smart ID (Chip facing up)
SAN, Chi Nan
Date of Birth: 3947 2535 5174
Date of Issue: 23-01-1968
HKIC No.: C668668 (E)
Read Card and Search

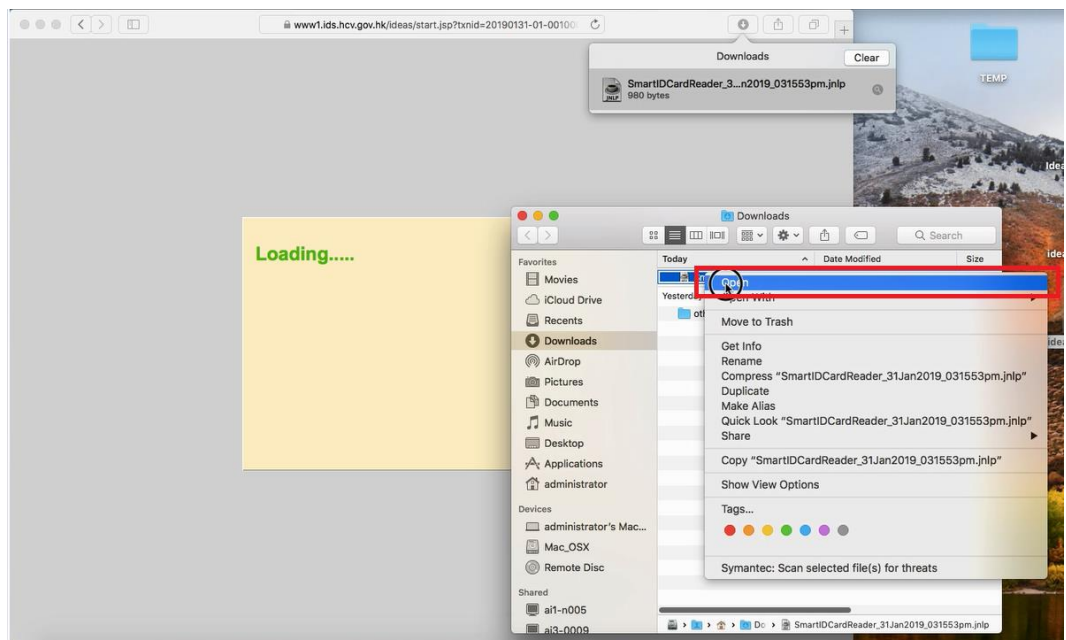
2. Click the download icon.



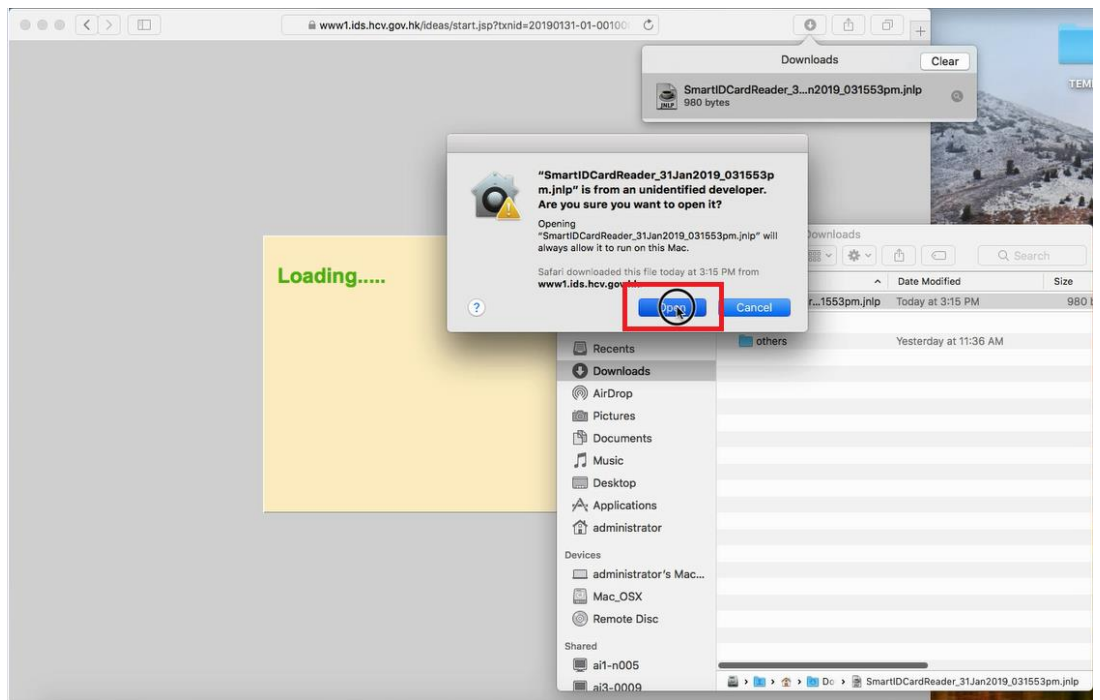
3. Right-click the JNLP file and select <Show in Finder>.



4. Right-click the JNLP file in Finder and select <Open>.



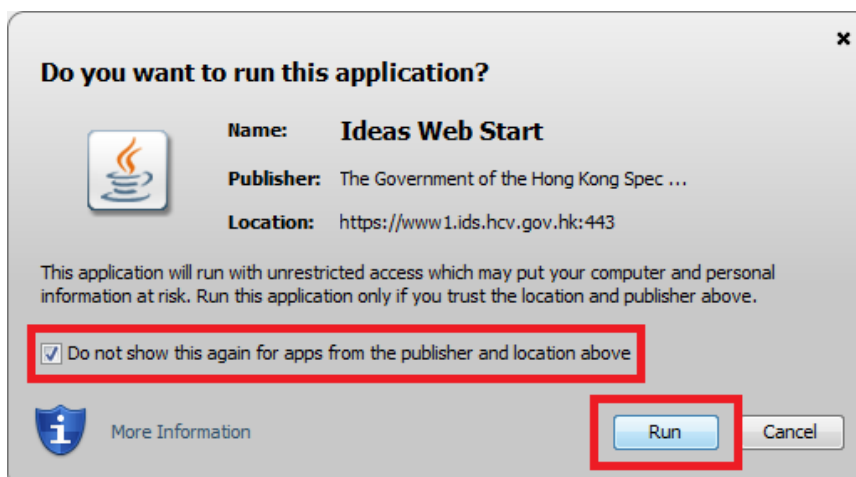
5. Click <Open>.



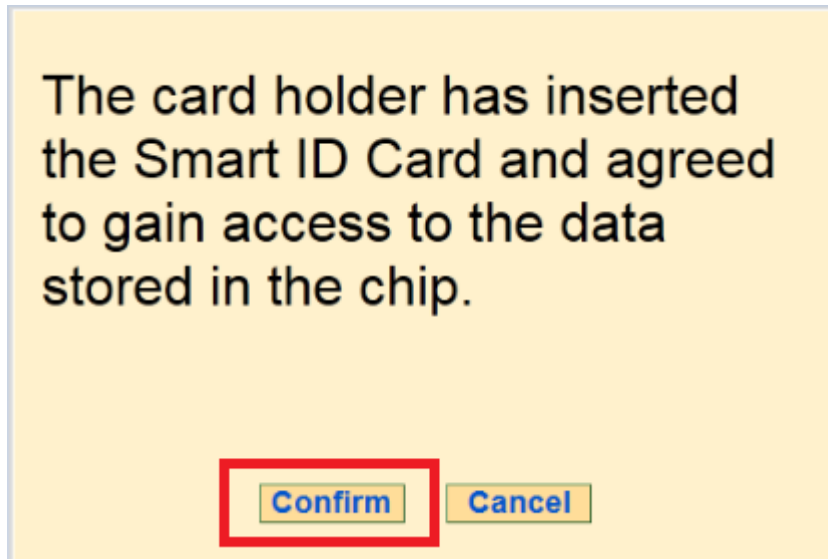
6. Wait until the splash screen dismisses (shown in first time only).



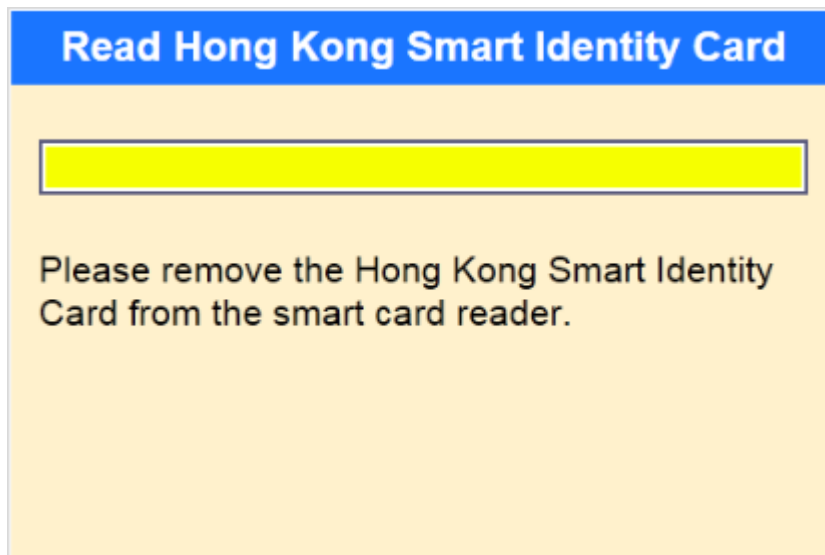
7. Check the “Do not show this again for apps from the publisher and location above” box and click <Run> (shown in first time only).



8. Click <Confirm>.



9. Remove the smart HKIC from smart identity card reader.



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